



AFTER-HOURS TESTING

24-hour mobile service for
post-accident drug and alcohol
collections

With DISA's after-hours hotline, clients have the help they need at their fingertips, even after regular business hours.

CONVENIENT SERVICES, ANYTIME THEY'RE NEEDED.

**24-HOUR
EMERGENCY
HOTLINE**

1-800-752-6432

AFTER-HOUR PROCEDURES AND GUIDELINES

1. Contact DISA immediately once the decision to test has been made.
2. Provide the answering service with your Name and Phone Number, along with the Employee Name (Donor) and Social Security Number (SSN) or Employee ID#.
3. When a DISA Rep contacts you, please have the following information ready:
 - Donor(s) Name and Social Security Number
 - Time of Accident
 - Tests required: DOT, Non-DOT drug, breath alcohol
 - Let the rep know if the donor will or will not have Chain of Custody Forms available
 - Full address of where the donor will be (if available, the donor's cell phone number). The collection point must have a restroom with running water and electricity.
 - » Collector will not be dispatched to the scene of the accident.
 - » Collector will not transport employee to or from any collection point.
 - » Collector will not enter into a private residence.
 - » Collector will not perform collections in situations perceived to be dangerous (such as remote rest stop areas).
4. DISA will make arrangements with the nearest mobile collector in the area to meet your employee at the pre-designated location. We will call you back with an estimated time of arrival (ETA). ETA will depend on the distance the collector must travel. Please make sure the contact or donor remains available.
5. If alcohol testing is required, please be aware of the time frame in which the test must take place: Within two (2) hours or document why it was not, after which you have an additional six (6) hours to test. AFTER eight (8) hours all attempts to perform the alcohol test must cease.