



# DISA

OWNER SURVEY  
Q2|2022

---

2022/2023 Industry  
Expectations

Establishing Industry Trends & Best  
Practices in Safety-Sensitive Industries



**DISA GLOBAL SOLUTIONS**

# **OWNER SURVEY**

---

**Q2 | 2022** 2022/2023 Industry  
Expectations

**Establishing Industry Trends & Best Practices  
in Safety-Sensitive Industries**

# INTRODUCTION

---

DISA counts a broad spectrum of safety-sensitive owners/operators as both customers and members of our consortium network. We make a concerted effort to offer them as much industry insight as possible so that they're better able to make informed decisions for their businesses.

Part of that effort includes outreach. We recently conducted a survey of diversified industrial owners within our consortium about their individual employee screening processes.

# SURVEY GOAL

---

Our goal is to better understand specific industry best practices and share them with other owners who might realize efficiencies as a result, or simply find the reassurance that their own practices are being utilized elsewhere.

The results of this survey are contained within this report. We hope you find this information useful, and we look forward to supplying further insight into industry best practices.

# SURVEY METHODOLOGY

---

This is the first quarterly Owner Survey we have conducted, and we had more than 60 sites in the Oil & Gas, Chemical, and Energy markets participate. The incentive for participation was to get a high level report back that compares their facilities to the best practices across the industry.

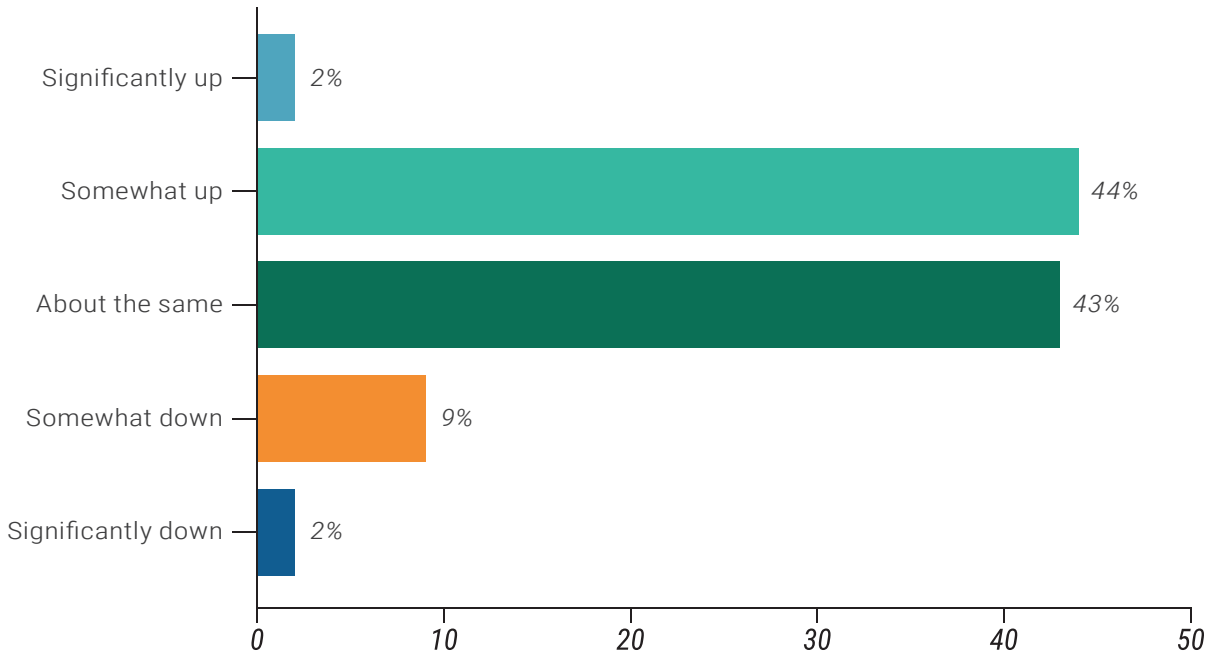
Owner Survey results are confidential and are not shared, except when included in high level analysis like this report. 70+% of owners that participated are using DISA Global Solutions in some capacity for employee/contractor screening.

We are always looking for more owners to participate in our new quarterly surveys. To participate in our next Owner Survey, with a focus on Site Access Requirements, please email [ownersurvey@disa.com](mailto:ownersurvey@disa.com).

---

## COMPARING TO 2019, HOW WAS 2020 PRODUCT VOLUME FOR YOUR SITE?

---

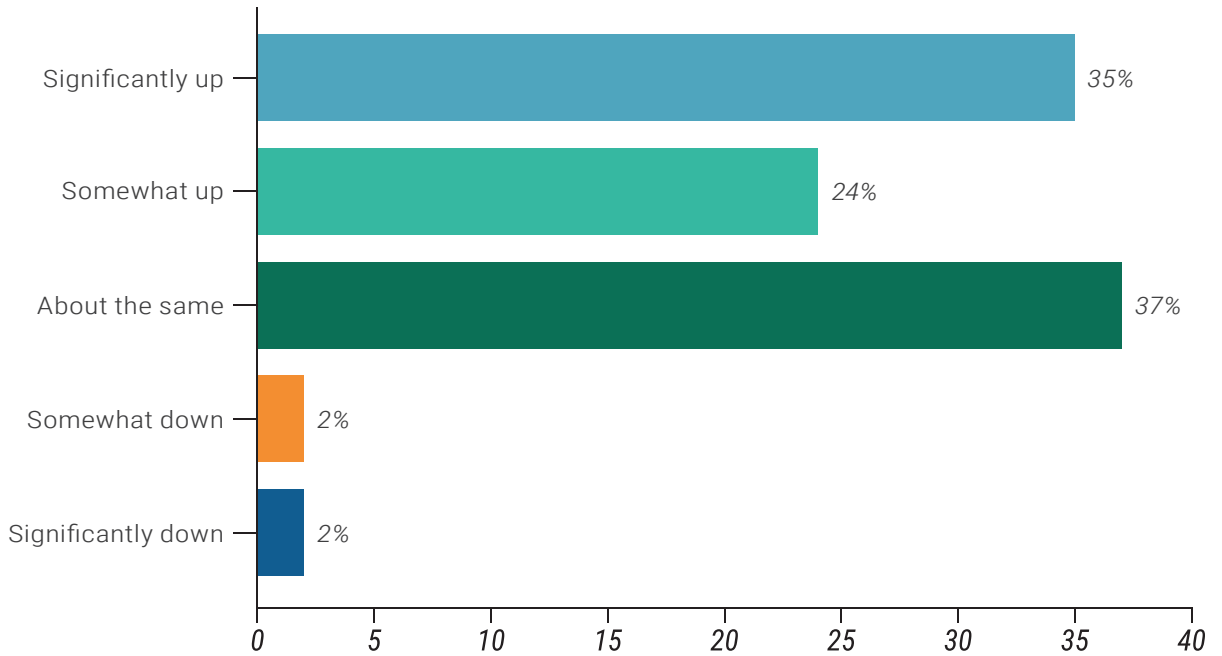


Significantly up	2%
Somewhat up	44%
About the same	43%
Somewhat down	9%
Significantly down	2%

---

## COMPARING TO 2019, HOW WAS 2021 PRODUCT VOLUME FOR YOUR SITE?

---

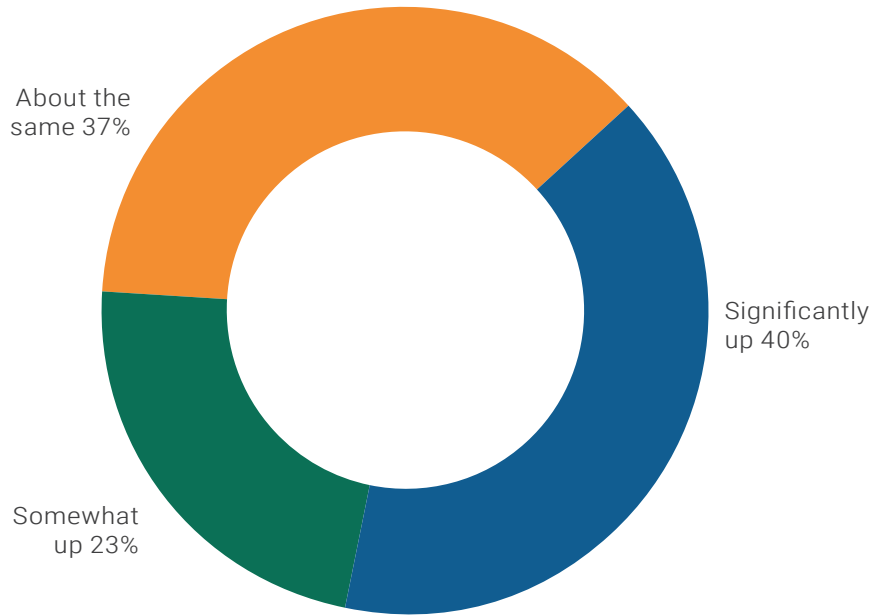


Significantly up	35%
Somewhat up	24%
About the same	37%
Somewhat down	2%
Significantly down	2%

---

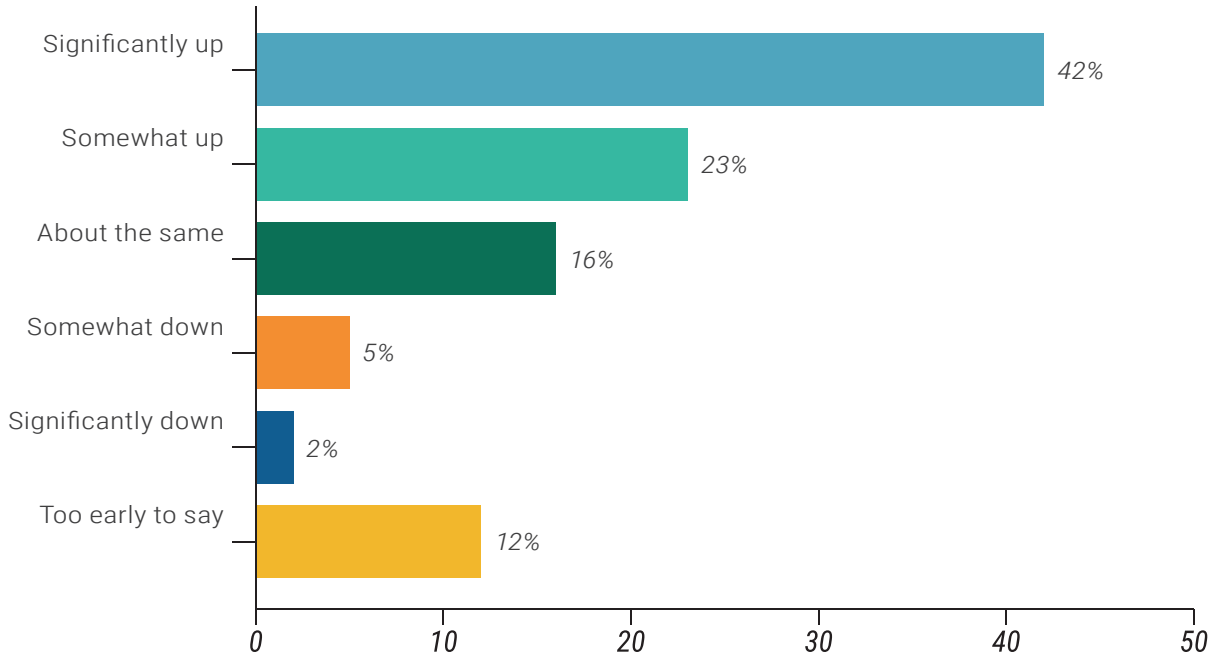
## COMPARING TO 2019, HOW DO YOU EXPECT 2022 PRODUCT VOLUME TO BE FOR YOUR SITE?

---



Significantly up	40%
Somewhat up	23%
About the same	37%
Somewhat down	0%
Significantly down	0%

COMPARING TO 2019, HOW DO YOU EXPECT 2023 PRODUCT VOLUME TO BE FOR YOUR SITE?

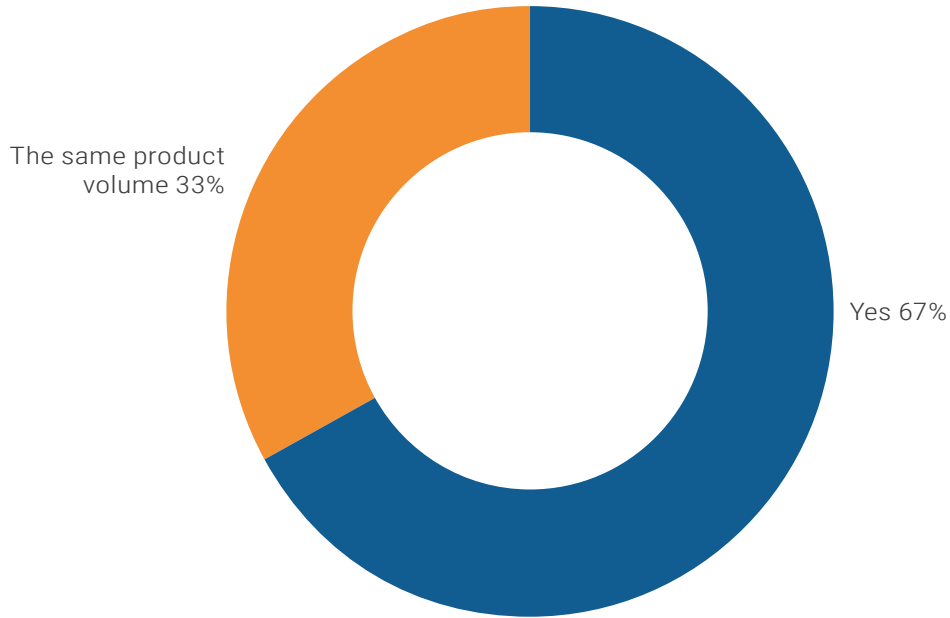


Significantly up	42%
Somewhat up	23%
About the same	26%
Somewhat down	5%
Significantly down	2%
Too early to say	12%

---

COMPARED TO 2021, IS YOUR SITE ON TRACK TO PRODUCE MORE PRODUCT VOLUME IN 2022?

---



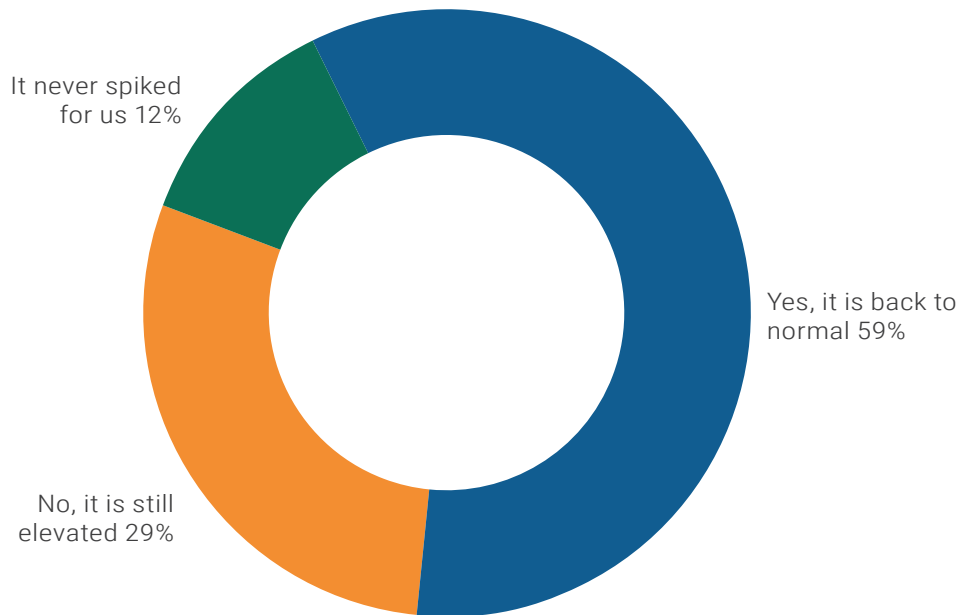
Yes	67%
The same product volume	33%
Less product volume	0%



---

2021 SAW "THE GREAT RESIGNATION" WITH HISTORIC TURNOVER ACROSS ALL INDUSTRIES. ARE YOU SEEING TURNOVER FOR EMPLOYEES AT YOUR SITE SLOWDOWN/REDUCE TO NORMAL?

---

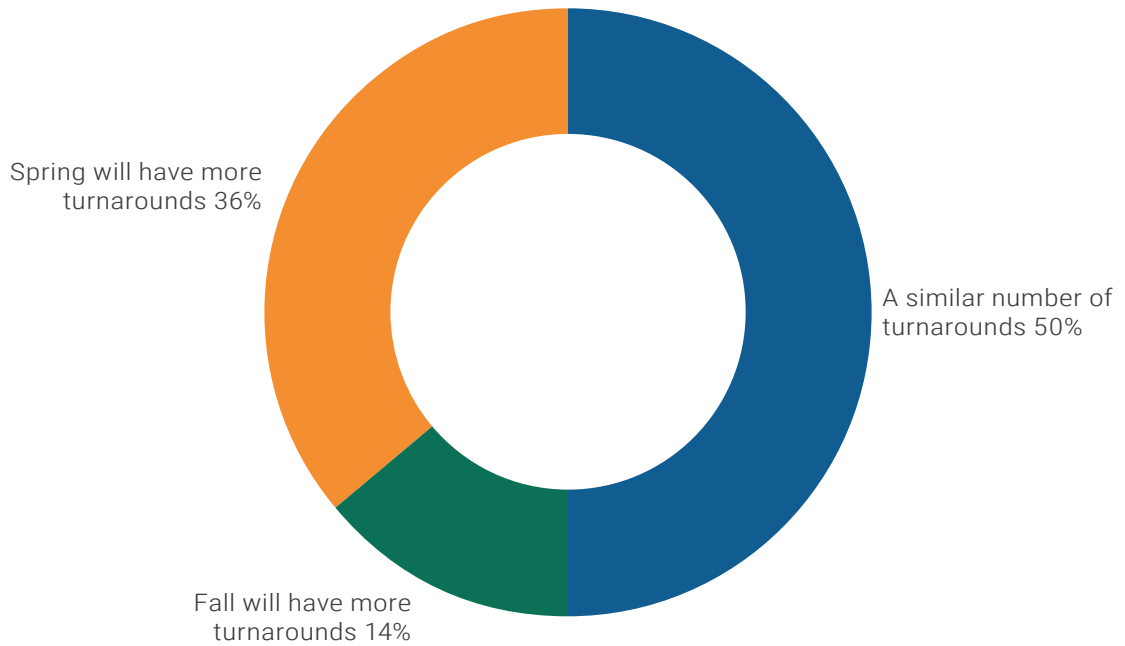


Yes, it is back to normal	59%
No, it is still elevated	29%
It never spiked for us	12%

---

DO YOU ANTICIPATE MORE PROJECTS DURING TURNAROUND SEASON IN FALL 2022 VS. SPRING 2022?

---

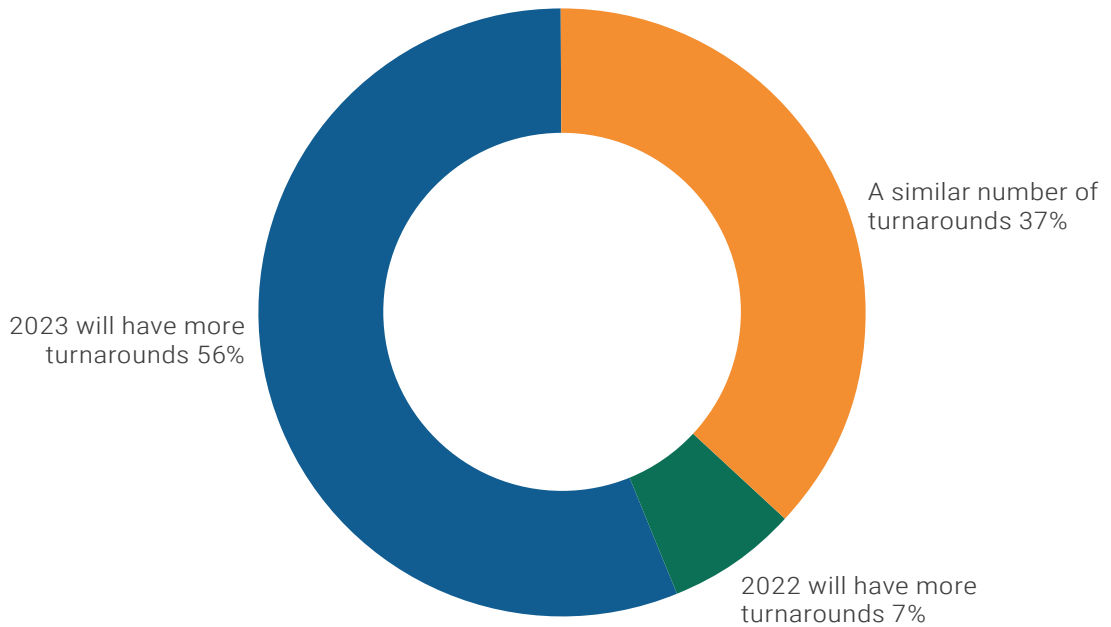


A similar number of turnarounds	50%
Fall will have more turnarounds	14%
Spring will have more turnarounds	36%

---

## DO YOU ANTICIPATE MORE TURNAROUNDS IN 2023 VS. 2022?

---

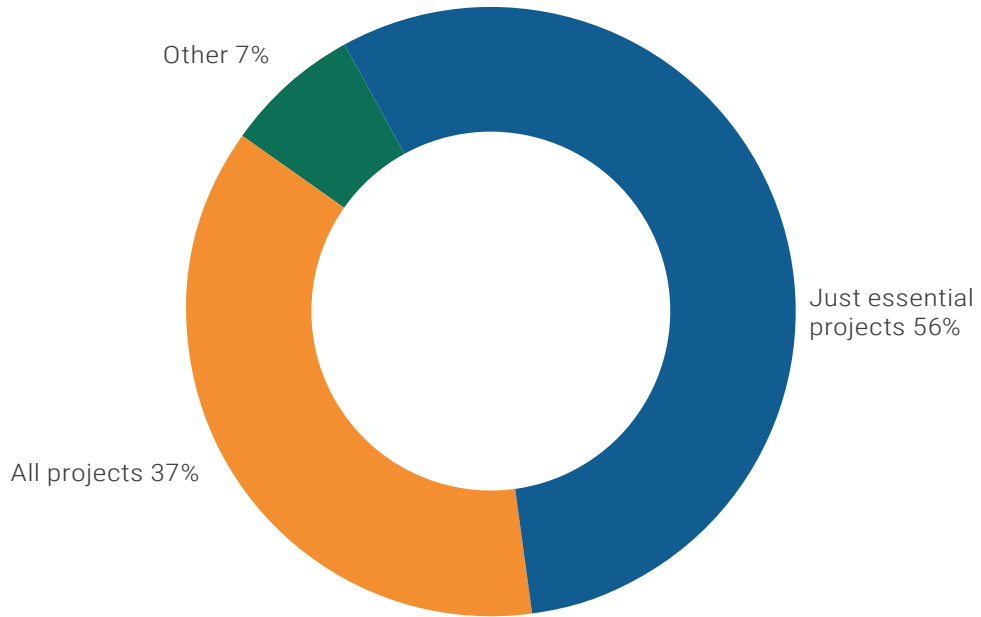


A similar number of turnarounds	37%
2022 will have more turnarounds	7%
2023 will have more turnarounds	56%

---

## IN 2021, WHICH PROJECTS DID YOUR SITE MOVE FORWARD WITH?

---



Just essential projects	56%
All projects	37%
Other	7%

To participate in our Q3 Survey

## **Site Access Requirements**

[Click Here](#)

DISA IS AN INDUSTRY-LEADING TPA  
FOR DRUG TESTING, BACKGROUND  
SCREENING, AND TRANSPORTATION  
COMPLIANCE IN SAFETY-SENSITIVE  
INDUSTRIES.



**DISA Global Solutions**  
1-800-752-6432  
sales@disa.com

[www.disa.com](http://www.disa.com)